




# Camelot Care

Nursing and Residential Homes for  
Dementia and Mental Disorder

Providing  
**quality**  
person-centred **care**



*“We ensure that  
your love one’s needs  
are always met”*

# Introduction

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*“We believe every individual is unique and deserves to be highly valued”*

With over 15 years' experience in providing nursing and specialist dementia care to the elderly, Camelot Care is an award winning provider of care in the community, where the independence of each of our homes enables our well trained and friendly staff to cater for each individual's needs.

At Camelot Care we recognise that changes to a loved one is a sensitive and long process of acceptance and we aim to not only support those in our care through this process, but also their relatives, providing the information and guidance they need.



*“All staff have a friendly and helpful manner. It’s good that they spend time with the residents”*

## Philosophy of Care

At Camelot Care we believe that every individual is unique and deserves to be highly valued.

Personal choice comes first and each resident merits the very best possible care and attention. We aim to promote each person's privacy, dignity, individual choice and respect their rights.

Camelot Care aims to provide the highest quality of care for an individual that enables them to enjoy and fully explore their interests, hobbies and things that make them happy.

We endeavour to make our homes safe secure and attractive places for our residents as well as for family and friends when they visit.

We provide what is a wholesome and beneficial experience that comes from community living while recognising that each person is an individual with their own emotional, intellectual, social and spiritual requirements.

## Your Care Plan



At Camelot Care we know each individual's care is unique and our care plans cater for this. Our care plans are developed by a personal key worker and key carer, and we consult with friends and family about an individual's history and preferences so that we can develop a unique person-centred care plan.

Family and friends are encouraged to participate in an individual's daily routine and we welcome all suggestions from family and friends about making a person's stay with Camelot Care a happy and meaningful time. Care plans are continuously reviewed, and close consultation between our activity organisers and nursing staff means an individual always has their needs met and spends quality time with us.



*“The staff here  
are marvellous and  
extremely courteous”*

## Dementia Care

The majority of our residents are people with dementia. Dementia refers to a collection of symptoms characterised by the progressive loss of cognitive abilities that affects reasoning and communication, and the ability for an individual to carry out routine activities associated with daily living.



## Person Centred Care

At Camelot Care we focus on providing the best person-centred care for people with dementia and mental health problems. Our focus on this specific area allows us to use our experience of these conditions, and along with our research and past evidence we are able to provide a tailored and person-centred approach to care for those in our homes. For example, for each individual we create a 'Life Story Book' with photos and memories from their past.

*“We provide a safe and secure environment”*

Specialising in dementia care also enables us to create a dementia friendly environment in all our homes.

All our homes have 'Discovery Boards' and 'Rummage Boxes' that contain distinct memorabilia and other items that help an individual reminisce about their past.

A caregiver in a blue uniform is combing the hair of an elderly woman. The caregiver is wearing a blue short-sleeved shirt with a name tag and a logo that says "Ormeau House". The elderly woman has short, wavy, light-colored hair and is wearing glasses. The scene is set in a well-lit room, possibly a care home or hospital, with a window in the background. A decorative blue and orange curved graphic is in the top left corner.

*“Family and friends  
are always encouraged  
to participate in an  
individual’s daily routine”*



## Daily Life at Home

Daily life with Camelot Care is designed to be as meaningful, individualised and as varied as possible. We actively stimulate residents to remain mentally, physically and socially active and our timetable of activities is designed to reflect this.

Our friendly activity organisers encourage a person to pursue their hobbies and interests. We have a full timetable of outside entertainment that ranges from individual singers and movement instructors to visits from the Donkey Sanctuary, while we also arrange seasonal fairs and events.

Our range of activities is designed to account for a wide range of interests, skills, experiences, personalities and medical conditions. Whether a person prefers to relax and reflect on life with one of our friendly team, or chooses to pot and plant in our stimulating gardens, we provide the security and facilities to make it so.

*“We provide a full and varied activity programme for all interests, and there is always something to do”*





*“We provide a wholesome  
and beneficial experience  
that comes from  
community living”*

# Our Team

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## Training and Development

At Camelot Care we believe strongly in finding and retaining the best people possible for each role.

We recognise that having knowledge and understanding of dementia is one of the first steps in providing quality care which is why all our staff, including laundry assistants and those in the office are trained to meet this need.

We actively recruit caring staff and all staff undergo an enhanced DBS check before they begin. We train in house to the highest standard in dementia care, end-of-life care and other relevant training, and all our staff undertake a

thorough induction programme before they commence work. In-house training is complemented by expert training for set topics, ensuring all our staff are up to date in the latest developments in dementia and end-of-life care.

We believe a happy workforce is essential in promoting the best care for all our residents and we strive to make our homes a happy place to work.



# Camelot Care

## Camelot House & Lodge Nursing Home

Taunton Road | Chelston | Wellington | Somerset | TA21 9HY

**Tel:** 01823 666766 | **Fax:** 01823 667568 | [camelothouse@camelotcare.co.uk](mailto:camelothouse@camelotcare.co.uk)

## Freshfields Nursing Home

Agaton Road | St. Budeaux | Plymouth | Devon | PL5 2EW

**Tel:** 01752 360000 | **Fax:** 01752 361584 | [freshfields@camelotcare.co.uk](mailto:freshfields@camelotcare.co.uk)

## Avalon Nursing Home

Southgate Park | 2-4 Taunton Road | Bridgwater | Somerset | TA6 3LS

**Tel:** 01278 450450 | **Fax:** 01278 457634 | [avalon@camelotcare.co.uk](mailto:avalon@camelotcare.co.uk)

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