



# Camelot Care

Nursing and Residential Homes  
for Specialist Dementia Care

Providing  
**quality**  
person-centred **care**



# Introduction

*“We ensure that your loved one’s needs are always met”*



*“We believe every individual is unique and deserves to be valued”*

At Camelot Care we pride ourselves on providing quality person-centred care that is guided by our central principles of compassion, dignity and respect.

With over 16 years of experience in providing nursing and specialist dementia care for the elderly, Camelot Care is an award-winning provider of care in the South West. Our three specialist homes based in Somerset and Devon are highly recommended by professionals and relatives alike and provide a safe, comfortable and stimulating environment that

enable our highly trained staff to provide the best possible care for our residents.

At Camelot Care we understand that changes to a loved one can be difficult to experience and take time to accept. We aim to not only support those in our care through this process but also their relatives, providing the information and guidance they need.

*“All staff have a friendly and helpful manner. It’s good that they spend time with the residents”*



## Philosophy of Care

At Camelot Care we believe that every individual is unique and deserves to be valued.

Personal choice always comes first, and we believe that each resident merits the very best possible care and attention. We aim to promote each person's privacy and dignity and respect their individual choices and rights.

Camelot Care aims to provide the highest quality of individualised care, enabling our residents to enjoy and explore their interests, hobbies and passions.

We endeavour to make our homes safe, secure and attractive places for our residents to live and for their families and friends to visit.

We encourage the socially beneficial aspects of community living while recognising that each person is an individual with their own emotional, intellectual and spiritual needs.

## Your Care Plan

At Camelot Care we know that each person is unique and our care plans are individualised accordingly. A dedicated key worker and key carer will consult with the resident's family and friends about their history and preferences so that each resident receives a uniquely tailored and person-centred care plan that is constantly evaluated and updated.

Family and friends are encouraged to participate in an individual's daily routine and we welcome all suggestions from family and friends about making a person's stay with Camelot Care a happy and meaningful time. Care plans are continuously reviewed, and close consultation between our activity organisers and nursing staff means an individual always has their needs met and spends quality time with us.



# Our Care

## Dementia Care

The majority of our residents are people with dementia. Dementia refers to a collection of symptoms characterised by the progressive loss of cognitive abilities that affects reasoning and communication, and the ability for an individual to carry out routine activities associated with daily living.

## Person Centred Care

At Camelot Care we focus on providing the best person-centred care for people with dementia and mental health problems. Our knowledge and expertise in this specific area allows us to use our experience, research and past evidence to provide a tailored, person-centred approach to the needs of those in our care.

All our homes have 'Discovery Boards' and 'Rummage Boxes' that contain memorabilia and other items to help jog our residents' memories and reminisce about their past. For each resident we create a 'Life Story Book' with photographs, clippings and memories of their personal history so far.

*"We provide a safe  
and secure environment"*



*"The staff here  
are marvellous and  
extremely courteous"*

## Daily Life at Home

Daily life with Camelot Care is designed to be as meaningful, individualised and varied as possible. We make sure our residents are stimulated to remain mentally, physically and socially active through our daily schedule of activities and events.

Our tireless and friendly Activities Organisers encourage our residents to pursue their hobbies and interests in a variety of ways. We have a full timetable of visits from outside entertainment, ranging from individual singers, musicians and movement instructors to visits from local nursery children and animal sanctuaries. We also arrange seasonal fairs and events which we encourage family and friends to enjoy with us.

Our range of activities is designed to cater for a wide range of interests, skills, experiences, personalities and medical conditions. Whether a resident prefers to relax and reflect on life with one of our friendly team or choose to pot and plant in one of our peaceful gardens, we provide the choice, security and facilities for them to do so.

*“We provide a full and varied activity programme for all interests, and there is always something to do”*



*“Family and friends are always encouraged to participate in an individual’s daily routine”*

# Our Team



*“We actively recruit caring staff by focusing on their personality and values”*



## Training and Development

At Camelot Care we believe strongly in finding and retaining the best people possible for each role.

We know that gaining an understanding of dementia is the first step in providing quality care for our residents which is why all our staff, including laundry assistants, the maintenance team and office staff, are trained to meet this need.

We actively recruit caring staff by focusing on their personality and values, and all staff undergo an enhanced DBS check before starting with us. We train in-house to the highest standard in dementia care,

end-of-life care and other relevant fields, and all staff undergo a thorough induction programme before they commence work. In-house training is complemented by expert training for specialist topics, ensuring all our staff are up-to-date with the latest developments in dementia and end-of-life care.

We believe a happy workforce is essential in promoting the best care for our residents and we strive to make our homes happy and fulfilling places to work.



### Avalon

2-4 Taunton Road | Bridgwater | Somerset | TA6 3LS  
**Tel:** 01278 450450 | **Fax:** 01278 557936 | **Email:** [avalon@camelotcare.co.uk](mailto:avalon@camelotcare.co.uk)

### Butterfly Lodge

Agaton Road | St. Budeaux | Plymouth | Devon | PL5 2EW  
**Tel:** 01752 360000 | **Fax:** 01752 546792 | **Email:** [butterflylodge@camelotcare.co.uk](mailto:butterflylodge@camelotcare.co.uk)

### Camelot House & Lodge

Taunton Road | Chelston | Wellington | Somerset | TA21 9HY  
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### Chestnut Lodge

166 Hendford Hill | Yeovil | Somerset | BA20 2RG  
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### Deer Park

Rydon Road | Holsworthy | Devon | EX22 6HZ  
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